Exercise

# Identifying Underlying Issues and Problem-Solving Techniques

In this exercise, you'll practice brainstorming and evaluating solutions to address a challenging conflict scenario within a remote team. By working through this exercise, you'll develop essential problem-solving and collaboration skills for real-life situations.

Consider the following scenario: A team of 4 remote workers in different locations have been tasked with completing a side project, but little progress has been made over the past month. Each team member has voiced their frustration, and some have blamed the others for the lack of progress.

**Step 1:** Brainstorm some possible solutions to help guide this situation to a positive outcome.

* Try to come up with about 10 ideas
* Spend no more than 10 minutes brainstorming

 **Step 2:** Evaluate your ideas and consider ideas from the rest of the team.

While you were brainstorming, the rest of the team was doing the same. Evaluate your ideas along with theirs, which include the following:

1. Host a team meeting to clarify roles and expectations.
2. Implement a project management tool for task tracking.
3. Assign a communication lead to oversee information flow.
4. Create a centralized document for project guidelines.
5. Schedule weekly check-ins to discuss progress and concerns.

Select the top 3 solutions you consider most feasible, effective, and beneficial for all parties involved.

By completing this exercise, you will develop your ability to think critically and creatively about resolving conflicts in a professional setting, ultimately enhancing your problem-solving and collaboration skills in real-life situations.