

# Deliver Effective Criticism

GoSkills online course syllabus

Sunday, November 24, 2024

**Skill level**

Beginner

**Lessons**

6

**Accredited by**

CPD

**Pre-requisites**

None

**Video duration**

31m

**Estimated study time**

1h 30m for all materials

**Instructor**

TJ Walker

## Deliver Effective Criticism

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- 1 Start with Praise to Open Ears and the Heart**

A helpful way to open up someone to constructive criticism is to begin by pointing out what they are doing well.
- 2 Increase Your Credibility By Paying Attention**

Being a helpful guide to colleagues means paying attention to all that they do, not just one or two obvious problem areas.
- 3 Isolate Exactly What is Wrong**

Helpful guidance is focused and specific, so provide your criticism with directions and pinpoint where your colleague can begin to make changes.
- 4 Give Highly Specific Advice to Generate Improvement**

Don't generalize when providing feedback; showing a colleague the first step to improvement allows them to find their own way.
- 5 End with Positive Context**

It's not always easy to hear criticism, but when you share all the benefits that can come with change, a new direction can be welcome.
- 6 Ensure Your Criticism is Effective**

Helping someone with vital pieces of feedback can benefit their performance as well as their relationship with you and others.

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